

## **ACCESSIBILITY STATEMENT FOR FRINTON AND WALTON TOWN COUNCIL**

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This website is run by Frinton and Walton Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- View the website content when using browser or device colour and contrast settings
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have endeavoured to make the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

**Our current website has been developed to be compliant with the Accessibility Regulations 2018 and meets WCAG 2.1 AA standard.**

### How accessible this website is

We know some parts of this website aren't fully accessible:

- only older PDF documents (pre November 2019) aren't fully accessible to screen reader software
- you can't skip to the main content when using a screen reader

### What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: [fawtc@btconnect.com](mailto:fawtc@btconnect.com)

Call: 01255676666

We'll consider your request and get back to you in 28 days.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact:

Email: [fawtc@btconnect.com](mailto:fawtc@btconnect.com)

Call: 01255676666

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### Contacting us by phone or visiting us in person

The Columbine Centre has audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

### Technical information about this website's accessibility

Frinton and Walton Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

### Non accessible content

Some content is non-accessible for the following reasons:

- older PDF documents (pre November 2019) aren't fully accessible to screen reader software
- you can't skip to the main content when using a screen reader

### Non compliance with the accessibility regulations

Some images may not have a text alternative, so the information in them isn't available to people using a screen reader. This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content we'll make sure our use of images meets accessibility standards.

### Navigation and accessing information

Since the introduction of the new website in 2020 it is now possible for users to change text size without some of the content overlapping and meets with WCAG 2.1 success criterion 1.4.4 (resize text).

### Interactive tools and transactions

In terms of interactive tools, this is to be as per the device in use and the browser in use for interactive screen reading etc. Since the introduction of the new website in 2020 it is correctly set out in blocks and the site works with "accessibility tools".

### PDFs and other documents

Our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Some of our PDFs and Word documents are essential to providing our services.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

### How we tested this website

The website was tested in August 2019 as part of an advisory webinar. The test was carried out by in house staff.

We used this approach because we had advice from the trainer carrying out the webinar and introduced a new website in 2020.

We tested:

Our main website platform, available at [www.fwtc.co.uk](http://www.fwtc.co.uk)

### What we're doing to improve accessibility

**Please note that we introduced a new website in 2020 as Essexinfo.net withdrew hosting facilities. When specifying the work required we asked bidders to ensure that the new website is fully compliant with the Accessibility Regulations 2018 and meets WCAG 2.1 AA standard.**

This statement was prepared on 14 July 2020 and is the second such statement. It was reviewed again in December 2021.